

<b>Item No.</b> 8.	<b>Classification:</b> Open	<b>Date:</b> 22 July 2014	<b>Meeting Name:</b> Cabinet
<b>Report title:</b>		Southwark Community Wardens Service (Housing, Environment, Transport and Community Safety Scrutiny Sub-Committee)	
<b>Ward(s) or groups affected:</b>		All	
<b>From:</b>		Overview & Scrutiny Committee	

## RECOMMENDATIONS

1. That the cabinet notes the recommendations of the review of the Southwark Community Wardens Service and that the relevant cabinet member bring back a report to cabinet within eight weeks, in order to respond to the overview and scrutiny committee.

## BACKGROUND INFORMATION

2. Attached is the final report arising from the scrutiny review of the Southwark Community Wardens Service.
3. In October 2013 the Housing, Environment, Transport and Community Safety Scrutiny Sub-Committee began a short focussed scrutiny of Southwark's Community Wardens Service in order to check on value for money and to see if any improvements could be made to the service. The service currently focuses on three town centres - Elephant and Castle, Camberwell Green and Peckham - with a separately funded Better Bankside team and a smaller parks team.
4. The scrutiny review highlighted possible areas for consideration, including:
  - the balance of patrols
  - lack of public knowledge about the work of the service
  - ward councillors' input into the service
  - training
  - follow-up on issues raised by the wardens
5. The Overview & Scrutiny Committee considered the sub-committee's report at its meeting on 10 March 2014. The committee welcomed the report and the valuable work of the sub-committee.

## HOUSING, ENVIRONMENT, TRANSPORT & COMMUNITY SAFETY SCRUTINY SUB-COMMITTEE RECOMMENDATIONS

6. The sub-committee's recommendations are summarised below. The sub-committee's report, which gives context to each of the recommendations, is attached as an appendix.

1. That community wardens (not managers) attend local police team meetings as a matter of routine.
2. That performance information be posted on the Community Wardens website on a monthly basis and advertised via social media.
3. That managers produce a quarterly newsletter on the work of the wardens service which should be made available online.
4. That the Southwark Wardens Service maintains a Twitter and Facebook account.
5. That the Wardens Service regularly emails all councillors with performance information and prominently advertises the reporting routes.
6. That representatives of the Wardens Service attend TRA meetings where it is possible and display posters about the service on estate notice boards.
7. That, each year, managers review the current allocation of wardens to different parts of the borough and consider if changes are needed. This written report should be submitted to the cabinet member to decide if changes are needed.
8. That a meeting takes place between managers from the wardens service, street cleaning and other interested departments and produces an action plan to address problems relating to Peckham Town Centre Car Park. The action plan should be reported to the cabinet member and the sub-committee.
9. That community wardens be trained regularly and educated about counter terrorism as well as crime prevention. Southwark Community Wardens should be included in "Project Griffin".

## BACKGROUND DOCUMENTS

Background Papers	Held At	Contact
Overview & Scrutiny Committee Agenda 10 March 2014	Scrutiny Team 160 Tooley Street London SE1 2QH	Peter Roberts 020 7525 4350
<b>Link:</b> <a href="#">Overview &amp; Scrutiny Committee Agenda 10 March 2014</a>		

## APPENDICES

No.	Title
Appendix A	Report of the Housing, Environment, Transport and Community Safety Scrutiny Sub-Committee

## AUDIT TRAIL

<b>Lead Officer</b>	Shelley Burke, Head of Overview & Scrutiny	
<b>Report Author</b>	Peter Roberts, Scrutiny Project Manager	
<b>Version</b>	Final	
<b>Dated</b>	31 March 2014	
<b>Key Decision?</b>	No	
<b>CONSULTATION WITH OTHER OFFICERS / DIRECTORATES / CABINET MEMBER</b>		
<b>Officer Title</b>	<b>Comments Sought</b>	<b>Comments included</b>
Director of Legal Services	N/a	N/a
Strategic Director of Finance and Corporate Services	N/a	N/a
Chief Officers	N/a	N/a
<b>Cabinet Member</b>	N/a	N/a
<b>Date final report sent to Constitutional Team</b>	31 March 2014	